**Metrics**

How to establish metrics around PE performance and resource management?

**Customer Issue Triage**

Want to determine a better system for root causing common Puppet issues that occur for their customers.

**Code Manager / File Sync**

Currently leveraging MCollective but this is a short-term solution because it’s not ‘fire and forget.’

Long term plan will be transition to Code Manager and File Sync.

**Failover**

Failover plans currently leverage home-grown solutions. Want to know more about PE supported capabilities - including cert failover.

<https://docs.puppet.com/pe/latest/ha_overview.html>

**Monitoring**

Looking for guidance on recommended way to setup alerts and reporting connected to failover.

**Cloud**

Want to see Cloud Roadmap and learn how THD can manage their cloud infrastructure with PE.

This is being driven out of new partnerships with other teams.

Cloud services include:

* Cloud Foundry
* Google Cloud

**Code Refactoring**

Want to educate internal consumers on best practices around Puppet code.

* Best practices
* rSpec Testing
* Acceptance Testing

**Windows**

Want to look towards managing Windows servers with PE.

Curious as to the Windows Roadmap.